

Terms of Service

Keystone Digital LLC Last updated: _____

These Terms of Service ("Terms") govern your access to and use of **keystonedigital.com** (the "Site") and the live-demo widget on the Site. By using either, you agree to these Terms.

These Terms apply to **visitors and prospects**. If you are a paying client, the **Service Agreement** you signed with Keystone governs the actual delivery of services and supersedes these Terms in case of conflict.

1. Eligibility

You must be at least 18 years old and located in the United States to use the Site or the live demo. By using either, you represent that you meet these requirements.

2. Use of the Site

- You may browse the Site, fill out the contact form, and use the live-demo widget for the purpose of evaluating Keystone's services.
- You may not scrape, mass-download, reverse-engineer, or use the Site to compete with Keystone.
- You may not interfere with the Site's operation (rate-limit attacks, malware, automated form submissions).

3. Live demo widget

When you submit a phone number to the live-demo widget, you authorize Keystone to place a single outbound call to that number using the Keystone AI receptionist. The call may be transcribed for quality and improvement; the transcript is retained per the **Privacy Policy**.

You agree not to:

- Submit a phone number that does not belong to you.
- Use the demo widget to harass, prank, or otherwise call third parties.
- Submit more than one demo per business per 24 hours (rate-limited).

4. Intellectual property

- All Site content (design, code, copy, the KD logo and wordmark) is owned by Keystone Digital LLC and protected by U.S. copyright and trademark law.
- You may share screenshots and links to the Site for legitimate purposes (research, comparison shopping, social posts). You may not copy, republish, or redistribute substantial portions of the Site without written permission.

5. Disclaimers

The Site and live-demo widget are provided **"AS IS" and "AS AVAILABLE"**. We make no guarantees about uptime, speed, accuracy of AI replies, or that the Services will fit your specific business needs. The demo widget is exactly that — a demo — and is not representative of every aspect of a fully-configured client deployment.

We do **not guarantee any specific lead volume, booking volume, or revenue outcome** from using Keystone services.

6. Limitation of liability

To the maximum extent permitted by law, Keystone is not liable for any indirect, incidental, consequential, or punitive damages arising out of your use of the Site or live-demo widget. Our total liability to you for use of the Site (separate from any signed Service Agreement) is capped at **\$100**.

7. Indemnification

You agree to indemnify and hold harmless Keystone Digital LLC and its members from claims arising out of your misuse of the Site or violation of these Terms.

8. Termination

We may suspend or terminate your access to the Site at any time for violating these Terms or applicable law. You may stop using the Site at any time.

9. Governing law

These Terms are governed by the laws of the **Commonwealth of Pennsylvania**. Disputes will be resolved in the state or federal courts located in **Bedford County, Pennsylvania**, and you consent to that jurisdiction.

10. Changes

If we change these Terms, we'll update the "Last updated" date above. Material changes get a 30-day notice on the Site.

11. Contact

Keystone Digital LLC Drake Moyer Bedford, PA (814) 515-6900 keystonedigitalLLCdm@gmail.com